

SYLLABUS (2025-2026)

CLASS: XII
SUBJECT: TOURISM (806)

TEXTBOOKS:

1. Tourism XII
2. Employability Skill XII

EXAMINATION	UNIT/ CHAPTER / TOPIC	SUBTOPICS	WEIGHTAGE (MARKS)
HALF YEARLY	Unit 1 – Introduction to Travel & Tour Operations Business	<ul style="list-style-type: none"> • Evolution of Travel Business. • Type and Organizational Structure of TA & TO • Difference between Travel Agencies and Tour Operators • Market Trends & Travel Agency Business scenario Business Integration 	13
	Unit 2 – Operations of Travel Agency	<ul style="list-style-type: none"> • Origins of travel agency. <ul style="list-style-type: none"> ◦ (i) Operations of travel agency. ◦ (ii) Organization of travel agency. • Commissions. <ul style="list-style-type: none"> ◦ (i) Types of agencies. • Travel agencies in the 21st Century. 	7

	Unit 3 – Transport Network	<ul style="list-style-type: none"> • Understanding the Importance of Transportations in Tourism Industry • Relationship between Tourism & Transport • Understanding Cruise Business • Understanding the Definition and Significance of Mass Transportation system • Understanding the Evolution & Categories of Air Transport • Understanding the Importance of Rail Transport & It's Challenge. 	12
	Unit 4 – Itinerary Planning	<ul style="list-style-type: none"> • Itinerary planning. <ul style="list-style-type: none"> (i) Importance of travel itinerary. (ii) Types of tour itinerary. (iii) Pre-requisites of itinerary preparation. (iv) Things to be considered while preparing itinerary. (v) Step by step procedure. (vi) Do's and don'ts of itinerary preparation. 	12

		<ul style="list-style-type: none"> • GIT and FIT. • Package or inclusive tours.. 	
	Unit 5 – Tour Packaging & Programming	<ul style="list-style-type: none"> • Meaning and Classifications of Tour Packages. • Components of Package. • Customized and Tailor-Made Package. • Tour Formulation & Designing Process. • Tour Brochure Designing. <p>Tour Programming and its Importance.</p>	10
	Employability Skill Unit 1: Communication Skills-IV	<ul style="list-style-type: none"> • Active listening • Paragraph <p>Factors that affect active listening</p>	3
	Unit 2: Self-Management Skills-IV	<ul style="list-style-type: none"> • Motivation • Stress and how to manage it. • Result Orientation • Self-awareness • Personality and personality traits 	3
TOTAL MARKS	60		60

EXAMINATION	UNIT/ CHAPTER / TOPIC	SUBTOPICS	WEIGHTAGE (MARKS)
ANNUAL	Unit 1 – Introduction to Travel & Tour Operations Business	<ul style="list-style-type: none"> • Evolution of Travel Business. • Type and Organizational Structure of TA & TO • Difference between Travel Agencies and Tour Operators • Market Trends & Travel Agency Business scenario • Business Integration 	6
	Unit 2 – Operations of Travel Agency	<ul style="list-style-type: none"> • Origins of travel agency. <ul style="list-style-type: none"> ◦ (i) Operations of travel agency. ◦ (ii) Organization of travel agency. • Commissions. <ul style="list-style-type: none"> ◦ (i) Types of agencies. • Travel agencies in the 21st Century. 	4
	Unit 3 – Transport Network	<ul style="list-style-type: none"> • Understanding the Importance of Transportations in Tourism Industry • Relationship between Tourism & Transport • Understanding Cruise Business • Understanding the Definition and Significance of Mass Transportation system 	6

		<ul style="list-style-type: none"> • Understanding the Evolution & Categories of Air Transport • Understanding the Importance of Rail Transport & It's Challenge. 	
	Unit 4 – Itinerary Planning	<ul style="list-style-type: none"> • Itinerary planning. <p>(i) Importance of travel itinerary.</p> <p>(ii) Types of tour itinerary.</p> <p>(iii) Pre-requisites of itinerary preparation.</p> <p>(iv) Things to be considered while preparing itinerary.</p> <p>(v) Step by step procedure.</p> <p>(vi) Do's and don'ts of itinerary preparation.</p> <ul style="list-style-type: none"> • GIT and FIT. • Package or inclusive tours. 	5
	Unit 5 – Tour Packaging & Programming	<ul style="list-style-type: none"> • Meaning and Classifications of Tour Packages. • Components of Package. • Customized and Tailor-Made Package. • Tour Formulation & Designing Process. • Tour Brochure Designing. 	8

		<ul style="list-style-type: none"> • Tour Programming and its Importance. 	
	Unit 6 – Package Tour Costing	<ul style="list-style-type: none"> • Meaning and Types of Cost. • Concept of Tour Costing. <ul style="list-style-type: none"> ◦ (i) Types of cost. ◦ (ii) Preparation of Cost Sheet. • Components of Tour Cost. • Pricing package tour. • Pricing strategies. 	8
	Unit 7 – Government and Professional Bodies	<ul style="list-style-type: none"> • Components of tourism. • Integration between government and professional bodies. • Rules for Setting up Travel Agencies & Tour operator. • Department of tourism (DoT) Different schemes and policies. • Professional bodies and their activities. 	8
	Unit 8 – Global Distribution System	<ul style="list-style-type: none"> • Global distribution system (GDS). • Evolution of GDS. • Amadeus and GDS. • Display Airlines Schedules & Availability. 	5
	Employability Skill	<ul style="list-style-type: none"> • Active listening • Paragraph 	2

	Unit 1: Communication Skills-IV	Factors that affect active listening	
	Unit 2 – Self-Management Skills-IV	<ul style="list-style-type: none"> • Motivation • Stress and how to manage it. • Result Orientation • Self-awareness Personality and personality traits	2
	Unit 3– Information and Communication Technology Skills-IV	<ul style="list-style-type: none"> • Spreadsheet • Types of spreadsheets • Data and Filtration of Data • Shortcuts for Spreadsheet Opening, Closing, Saving and Printing a Presentation	2
	Unit 4 – Entrepreneurial Skills-IV	<ul style="list-style-type: none"> • Characteristics of entrepreneurship • Qualities of a successful entrepreneur • Type of entrepreneurs Barriers to Entrepreneurship	2
	Unit 5: Green Skills-IV	<ul style="list-style-type: none"> • Green Jobs • Benefits of green jobs • Green Jobs in different sector 	2
TOTAL MARKS	60		60

NOTE: The above syllabus is for assessment purpose and remaining chapters/topics may be taught as subject-learning enrichment.